

# Akongnwie Dieudone Ngwa

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📍 Buea, Southwest, Cameroon.

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## Education

**Bsc Computer Science,**

*University Of Buea*

Oct 2015 – Dec 2019

Buea, Southwest, Cameroon

## Certificates

Google IT Support Professional Certificate

AWS Certified Cloud Practitioner

Google Cloud Certified - Associate Cloud Engineer

Alibaba Cloud Associate

## References

**Mr Takow Carvin,**

*Cloud Engineer | Dev Ops,*

Codezys

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**Mr Fuh Austin Ambe,**

*Node.js Software Engineer,*

Moon Innovations

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**Mr Neba Princwill,**

*Civil Engineer, Westech Builders*

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**Mr. Joseph Areghan,**

*Geotechnical Engineer,*

ZALIG Engineering

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## About

I'm eager to join the exciting and quickly developing field of cloud engineering. I have a bachelor's Degree in computer science and earned certifications in cloud computing from Google Cloud Platform (GCP), Microsoft Azure, and Amazon Web Services (AWS). I'm excited to use my expertise and talents to assist organizations with their IT goals and cloud environment optimization.

## Professional Experience

**Web Developer | Digital Marketing Specialist,**

*Loop Technologies CO LTD*

Jul 2020 – present | Buea, Southwest, Cameroon

- I was in charge of more than 12 projects, from the phases of original research and conceptual design to testing and implementation.
- Developed landing pages, dashboards, and online applications using WordPress, Bootstrap, PHP, and MYSQL.
- Collaborated with in-house web designers to create sleek and innovative UI designs.
- Developed and maintained a social media presence, and improved SEO and SEM for the broadest possible audience.
- Ran online paid advertisement utilizing tools like Google Ads and Meta Business Suite.

**IT Support Specialist, *Leading Edge Technologies Cameroon***

Feb 2020 – Sep 2022 | Buea, Southwest, Cameroon

- Installed, maintained, and configured IT equipment including Desktops, Laptops, surveillance systems, and smartphones.
- Configured and deployed new computers according to internal policies on standardized software and security deployments.
- Provided Tier 1 IT support to non-technical internal and external users through troubleshooting techniques, ticketing systems, and desk-side support services.
- Loaded software, granted permissions, and configured hardware for new employees as part of the onboarding process.
- Implemented good cybersecurity measures and practices to protect systems from malware and phishing threats.

## Skills

**Cloud Computing** (AWS, Azure, GCP, Linux, Terraform, Kubernetes, Git, Python, Networking)

**Web Development** (Bootstrap, HTML, CSS, JS, PHP, MYSQL, WordPress)

**Web Servers** (Nginx, Apache)

**Operating Systems** (Windows, Linux)

**System Administration** (Package and software management, Permissioning, Virtual machines, Resource monitoring, Information Security, Data management, and recovery.)

**Office Administration** (Microsoft Office Suite, Customer Service)

**Project Management** (Creative problem-solving, Team collaboration, Time management,)